

# THE EXPERTS IN GERMAN ENGINEERING NOW AT YOUR SERVICE



WATER PURIFIER



## MAX SERVICE

**1 HOUR CALL BACK**

**1 DAY RESOLUTION\***

**1 YEAR WARRANTY\*\***

 **1800-2585-710**  **customer@brita.in**  **www.brita.in/service**

\*Applicable for calls registered with BRITA Customer Care before 6 pm only & in select cities within municipal limits \*\*Terms & Conditions Apply

# Why Is A Maintenance Plan So Important For Your Water Purifier?

- ✔ Every water purifier filter has a prescribed lifetime. By opting for this AMC plan, you can be certain that the filters will be checked from time to time and replaced when needed thereby ensuring pure and safe water always
- ✔ Prevent the growth of microbiological impurities through regular maintenance of the product
- ✔ Avoid technical problems due to non-regular replacement of filters and maintenance services

## BRITA's Max Service Extended Warranty Plan

BRITA's Max Service Extended Warranty Plan brings to you BRITA Authorized and Trained Service Representatives to handle your BRITA product with care and hygiene. Through our Extended Warranty Plan, we provide regular maintenance service to ensure smooth functioning of your product thereby providing you with pure and safe water always.

### BRITA Max Service Advantage



Expert trained  
service representatives



Genuine spares  
parts and accessories



Regular maintenance  
service with hygiene care



Hassle free  
and peace of mind

## Max Premium

This plan covers free maintenance service, failure of all electrical and electronic parts, any breakdown service visit and one time free replacement of filters and RO Membrane.

### Benefits

- ✓ No cost replacement\* of all filters including RO Membrane
- ✓ Protection for failure of electrical & electronic parts (excluding non-electrical, aesthetic and other plastic parts)
- ✓ Two preventive maintenance visits
- ✓ No cost service visit for breakdown
- ✓ BRITA authorized genuine spare parts to ensure optimum performance

## Max Essential

This plan covers free maintenance and free one time replacement of filters excluding RO Membrane.

### Benefits

- ✓ No cost replacement\*\* of all filters excluding RO Membrane
- ✓ Two preventive maintenance visits
- ✓ BRITA authorized genuine spare parts to ensure optimum performance

## Max Base

This plan covers the failure of all the electrical parts, electronic parts and any breakdown service visit.

### Benefits

- ✓ Protection for failure of electrical & electronic parts (excluding non-electrical, aesthetic and other plastic parts)
- ✓ No cost service visit for break down
- ✓ BRITA authorized genuine spare parts to ensure optimum performance

Note: Please refer PLAN BENEFITS table for further details.

\*All filters including RO Membrane will be replaced once.

\*\*All filters excluding RO Membrane will be replaced once.

# Plan Benefits

Features	Coverage	Max Premium	Max Essential	Max Base
All Filters Replacement	1 Time	✓	✓	✗
RO Membrane Replacement	1 Time	✓	✗	✗
Preventive Maintenance Visit	2 Visits	✓	✓	✗
Electrical & Electronic Parts Failure	Replacement	✓	✗	✓
Plastic Body Parts	Replacement	✗	✗	✗
Service Visit	Filter Cleaning	✓	✗	✗
	Filter Replacement	✓	✓	✗
	Electric & Electronic Service	✓	✗	✓

# Plan Details

Plan	Mypure Max Model		
Plan Type	Max 5 Series	Max 6 Series	Max 7 Series
Max Premium	₹5,450	₹5,950	₹6,450
Max Essential	₹2,750	₹3,050	₹3,050
Max Base	₹1,050	₹1,150	₹1,250

# Work Timings

Department	Availability	Timings
Customer Care	Monday To Sunday	9:00 AM - 9:00 PM
Field Service		9:00 AM - 9:00 PM

For more details please contact BRITA Customer Care @ 1800-2585-710  
Please refer [www.brita.in/service](http://www.brita.in/service) for more terms and conditions

## BRITA INDIA WATER SOLUTIONS PRIVATE LIMITED

1<sup>st</sup> Floor, Retail Block, Greenheart Phase IV, Mfar, Manyata Tech Park,  
Nagawara, Bangalore - 560045. Email: [customercare@brita.in](mailto:customercare@brita.in)  
Website: [www.brita.in](http://www.brita.in) | Customer Care: 1800-2585-710